

# APNIC Update

RIPE 52

Istanbul

27 April 2006

# “Clients First”



- Improve and simplify services
  - Internal secretariat project
  - Feedback from surveys, helpdesk, training, meetings, staff experiences...
- “Behind the scenes”
  - Website navigation & content
  - Rebuilding web forms
  - Easier procedures for digital certificates
  - Tool development to support request processes
  - “Continuous improvement”...

# Services

- VOIP
  - PABX phone system replaced
  - sip://helpdesk@voip.apnic.net
- MyAPNIC
  - Online voting implemented
  - MyAPNIC “*lite*” – leaner and meaner
- Helpdesk
  - Extended helpdesk hours/days
  - “live chat”
- Projects
  - “De-bogonise” new and recovered addresses
  - ICONS – ISP support website



Son



# Training

- Service improvements
  - Fee structure, sponsorship, schedule
  - Feedback and evaluation system
  - ‘Routing Essentials’ 3 day workshop
  - Half day tutorials on Spam and Security
- eLearning
  - eLearning Development: Sall’ee Ryman
  - Principles: adult learners, ESL etc
  - Platform selection completed
    - CourseMill, Lectora
  - Pilot available 2nd quarter 2006
  - 3 modules ready 3rd quarter



Champika



Amante



Sall’ee

# RnD

- Resource certification
  - Trial began in 2005
  - Full service trial in 2006
- Prefix history analysis
  - 8-year history of 650,000 prefixes (20 Gb)
  - Query prefix advert history, ASN details etc
  - Supporting debogon and reclamation projects
- ASNs
  - Consumption estimates
  - 32-bit ASN study and proposals
- Internet resource reports and projections
  - <http://www.potaroo.net>



Geoff



George

# Other activities

- Communications
  - Internal multimedia productions
  - More translation and publication activity
- Internet “governance”
  - WSIS Tunis – Internet Pavilion
  - ORDIG - Open Regional Dialog on Internet Governance (UNDP)
  - ICANN, WSIS, WGIG, IGF ... ..
- Pan Asia ICT R&D grants programme
  - APNIC, IDRC, UNDP, ISOC
  - Practical technical research solutions to ICT challenges in developing world
  - Similar programme now in Latin America (LACNIC)



Anne



Holly



Nurani

# Policy – Latest discussions

- Applying HD ratio to IPv4
  - No consensus
- 4 byte ASN policy proposal
  - Consensus at APNIC 21
  - Now in final comment
- APNIC fees structure
  - NIR structure
  - Member fee structure



Save



Sam

# Policy – Successful proposals in 2005

Policy number	Title	Status
[prop-005-v005]	IANA policy for the allocation of IPv6 blocks to RIRs (global policy)	Approved
[prop-026-v001]	APNIC to publish address assignment statistics	Implemented
[prop-027-v001]	The second phase of large space IPv4 trial usage program for future IPv6 deployment	Implemented
[prop-030-v002]	Deprecation of ip6.in reverse DNS service in APNIC	Implementation 1/6/2006
[prop-031-v002]	Proposal to amend APNIC IPv6 assignment and utilisation requirement policy	Changing HD ratio to 0.94 was approved. Implementation subject to other regions.

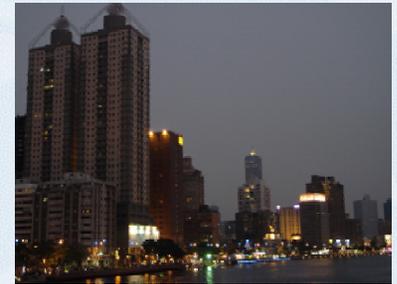
- See <http://www.apnic.net/docs/policy/proposals>

# APNIC meetings



Miwa

- APNIC 22
  - Kaohsiung, Taiwan
  - 5 to 8 September 2006
- APRICOT 2007, APNIC 23
  - Bali, Indonesia
  - 27 February to 2 March 2007



All invited !!!

<http://www.apnic.net/meetings>

# Thanks!

(and belatedly, Happy New Year)

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